

Liam Lennon

Senior UX Designer

BIO

UX Designer with 5+ years of experience leading end-to-end product design for SaaS and AI-driven tools. Skilled in Figma, prototyping, and cross-functional collaboration. Known for turning complex requirements into intuitive, tested experiences that ship fast.

PROFESSIONAL EXPERIENCE

Senior UX Designer

Verizon Connect | Contract

Nov 2023 - Sep 2025 - Dublin, Ireland

- Designed “self-serve” customer experiences to reduce support calls, increase time to value and drive growth.
- Worked within the Device Intelligence team, designing holistic installation experiences for professional technicians and customers.
- Planned and facilitated cross functional workshops to align team members and design collaboratively.
- Delivered finished, well-documented designs to the engineers in good time and assisted with design QA.

UX Designer

Xwerx UX Design Agency

Aug 2021 - Nov 2023 - Dublin, Ireland

- Led the UX design for a market-leading cybersecurity company developing a range of AI product solutions.
- Facilitated usability testing sessions with stakeholders to validate design decisions and identify opportunities to enhance the user experience.
- Collaborated with cross functional teams and facilitated workshops with stakeholders to align design with business objectives.
- Developed high-fidelity and low-fidelity mockups in Figma and managed an internal component library and style guide with developer documentation.

Web Designer

Freelance

Oct 2019 - Aug 2020 - Remote

- Designed and implemented no-code solutions for diverse local and international e-commerce clients.
- Developed a virtual art gallery experience, enabling patrons to access exhibitions online during the pandemic.

CONTACT



[Portfolio](#)



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EDUCATION

MSc Interaction & Experience Design

University of Limerick

2019 - 2020, Limerick, Ireland

BSc Music Media and Performance Technology

University of Limerick

2014 - 2019, Limerick, Ireland

CERTIFICATIONS

AI for Designers

IxDF - Interaction Design Foundation

Issued Mar 2024

Insights for Innovation

IDEO

Issued Nov 2022

SKILLS

Usability Testing Presenting

Workshop Facilitation

User Research Prototyping

Persona Development

Information Architecture

Wireframing UI Design

Interaction Design UX Writing

TOOLS & TECHNOLOGIES

Figma Cursor Lovable

Illustrator HTML CSS

Jitter Jira